



Our Quality Policy

RLS Logistics is committed to providing quality temperature-controlled transportation, warehousing, distribution, and packaging services to our customers while maintaining a safe and clean work environment. RLS Logistics shall ensure all business units and departments work together effectively to deliver wholesome and safe food products to consumers.

Our goal is to facilitate continuous improvement and increase customer satisfaction by identifying, communicating, training, and promoting the use of global food safety standards, quality principles, concepts, and technologies; and to maintain BRC certification in 2015. Appropriate resources and budget allocations will be made to accomplish this goal.

We are committed to protecting our customers' products based on safe handling procedures as outlined by our customers' specifications, and will only distribute safe and legal products. We will assess our facilities based on five main principles: safety, housekeeping, accuracy, productivity, and energy conservation. These principles will be recorded and monitored in our company perfect order index (POI).

All of our associates will have an equal opportunity for advancement and be treated with fairness and respect. We will promote a safe, secure, and healthy work environment. Our associates will be encouraged to promote a team effort that inspires creativity and personal growth for the benefit of oneself, the company, our customers, and each other. The training required to achieve and maintain the company's quality standards will be identified and provided to all individuals.

Our Mission

RLS Logistics is dedicated to serving the frozen and refrigerated food industry by providing superior temperature-controlled logistics services. Our goal is to be known as the premier third-party logistics provider in the Northeast.

Being both an asset-based and non-asset based logistics provider will allow us the service flexibility and financial stability our customers demand.

RLS is committed to providing a high level of customer satisfaction by attracting and retaining dedicated associates and a professional logistics management team.

Signed: _____

Date: _____

Signed: _____

Date: _____